

To: All AmeriHealth Caritas Florida Providers

Date: March 23, 2023

Subject: Change Healthcare User Guide Link Updates

Effective 3/31/23, Change Healthcare will be updating all Electronic Claims User Guide links throughout their provider systems and communication materials. This means that all former Electronic Claims User Guide links will no longer work beginning 3/31/23. Please visit our website at www.amerihealthcaritasfl.com Claims and Billing > Claims submission via Change HealthCare or click here for the updated links.

Please note: if you have bookmarked the Electronic Claims User Guide links in your internet browser, please update your bookmarks with the new links by visiting <u>www.amerihealthcaritasfl.com</u> > Claims and Billing > Claims submission via Change Healthcare <u>webpage</u> or directly at <u>https://www.amerihealthcaritasfl.com/provider/claims-and-billing/claims-submission-via-change-healthcare.aspx</u>

If you have any questions about this communication, please call the Provider Services department at 1-800-617-5727.

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